

# CALIFORNIA 9-1-1 ADVISORY BOARD BYLAWS

## V. APPEAL PROCESS

- 1) Appeals must be submitted in person to the 9-1-1 Advisory Board at regularly scheduled meetings. Requests to be placed on the agenda for the next regularly scheduled meeting of the Board should be made through the California 9-1-1 Emergency Communications Office.
- 2) The presentation to the Board will include an executive summary of the issue(s). All documentation concerning the appeal should be included as attachments to the executive summary.
- 3) The 9-1-1 Advisory Board will meet within 30 days of the presentation of the formal appeal to consider the basis and facts of the appeal. At this appeal hearing both the appellant and the California 9-1-1 Emergency Communications Office will present their case to the 9-1-1 Advisory Board.
- 4) 90 days following the initial hearing, the 9-1-1 Advisory Board will make a recommendation to resolve the conflict to the California 9-1-1 Emergency Communications Office.
- 5) The California 9-1-1 Emergency Communications Office will inform the 9-1-1 Advisory Board at the next regularly scheduled quarterly meeting of any outcomes resulting from the recommendations made by the 9-1-1 Advisory Board.

If you would like to submit an appeal to the 9-1-1 Advisory Board, please [click here](#) to send an email request to be placed on the agenda for the next regularly scheduled meeting. Appeals should be submitted only after attempts to resolve the matter with the 9-1-1 Office through remediation have been unsuccessful.